

Sensus

Accessibility Consultants

Company: Sensus

Location: Hillerød, Denmark

Contact person: Lars Ballieu Christensen

Job position: Managing director, Coordinator of RoboBraille

Industry: Technology development for people with special needs, Consultancy in IT-accessibility and accessible web design

Number of Mailboxes: 550

E-mail volume per month: 150.000 mails

Solution: SPAMfighter

Sensus helps users with special needs – SPAMfighter helps Sensus

Sensus is the developer and manager of the award winning e-mail service RoboBraille, used world wide for translation of electronic documents into Braille and audio-files by people who are visually impaired or dyslexic. The RoboBraille service is hosting 550 mailboxes, receiving 150.000 e-mails per month from end-users who need their attached documents translated into Braille or audio-formats (mp3 or DAISY).

In the past, the e-mail accounts connected with the RoboBraille service were plagued by spam. Of all received e-mails, around 90% were illegitimate. As managing director and coordinator of RoboBraille, Lars Ballieu Christensen explains, the problem is that RoboBraille has a limited processor capacity. This means that legitimate e-mails from users would be delayed very often. A lot of precious time had to be spent on deleting the spam mails by hand.

When questioned why RoboBraille chose SPAMfighter, Lars Ballieu Christensen answers: "According to our evaluation, SPAMfighter was the solution that worked most effectively for us. I had also met Martin Thorborg, one of the owners of SPAMfighter, earlier. He knew about our service and so it was natural to contact him when we needed help with a spam solution." RoboBraille now uses SPAMfighter Mail Gateway, one of the four SPAMfighter server solutions.



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Today, Sensus is pleased with using SPAMfighter, providing the thousands of daily RoboBraille-users with a fast and accurate translation service protected from spam. Furthermore, it has been time-saving to the project team involved in managing, supporting and developing the RoboBraille-service. Now they no longer need to go through unwanted e-mails – instead they can dedicate their time to their many end-users and offer them the best service possible.

About Sensus

The Danish business consultancy with focus on information technology for users with special needs was founded in 1987. Since 1995, Sensus has been committed to issues such as accessibility testing as well as providing advice about accessible web design and usability. Sensus strives to combine profound knowledge in the field of IT- and web based systems with existing internationally recognised standards.

About SPAMfighter

SPAMfighter is Europe's leading spam filter developer. The Danish company is owned by the founders of Jubii.dk, Henrik Sorensen and Martin Thorborg, together with two programmers, Daniel Hjortholt and Martin Dyring. SPAMfighter employs 35 people and is based in Copenhagen. SPAMfighter North America is based in Boca Raton, Florida and is headed by Martin Thorborg.

